



## Advanced User Management

A typical requirement of a multi-location organization using PostMaster Enterprise is to add / delete users at remote locations. Along with the user information, the POP3 account information also needs to be added / updated / deleted.

New User or POP3 Account information generally originates from the server-admin at a central location and is propagated to server-admin of a remote location. Sending such information over the mail is prone to be erroneous (transcription errors) or could involve an unacceptable delay in creating such accounts locally. In case of any such errors, trouble-shooting the problem becomes a time-consuming activity.

PME-AUM (Advanced User Management) component (Server & Client) is built to automate and provide a centralized solution to manage Users Accounts & POP3 Accounts (add / edit / delete / move).

Once AUM-Client-Server configuration is implemented, User Management and POP3-accounts Management happens only through the AUM-Server & AUM-Client transactions. The data, which is configured through AUM-Server, is displayed as 'ReadOnly' in the PME where AUM-Client is invoked.

All PMEs where the AUM-Client is invoked will periodically connect to the AUM-Server and update the User Account and the POP3-Account info based on the configurations done at the AUM-Server level. If AUM-Client is enabled, before every POP3 download, then AUM-Sync will happen automatically. This will ensure that PME-Mail has the latest user information before downloading & distributing the mails.

### Key Benefits

- Centralized User & POP3 Account Management.
- Eliminate User & POP3 information traveling over mail; more secure.
- Eliminate delays and problems in creating of remote users & POP3 account.

### How AUM-Client-Server Work

The following is a brief description of how AUM works:

1. The AUM-Server license is invoked on a computer running PostMaster Enterprise, which is designated as the "central computer".
2. The AUM-Client license is invoked on all other computers running PostMaster Enterprise within the organization.
3. The AUM-Server computer must be accessible by all AUM-Client computers either over WAN or over the Internet. Fixed IP Address through which AUM-Clients can connect to AUM-Server is mandatory.
4. User Account & POP3 Account data from existing PostMaster Enterprise / PostMaster (on which AUM-Client is now installed) is exported and then imported into the PostMaster Enterprise where AUM-Server is running.
5. Thereafter, the data-which is configured through AUM-Server will be displayed as ReadOnly in the PostMaster Enterprise where AUM-Client is invoked.

The AUM – Client – Server helps you manage users, locally. Add new users or edit details and restrictions for existing users in a simple, hassle-free fashion.

6. The AUM-Server Admin now can make any changes in User Accounts and POP3 Accounts as required.
7. Before every POP3 download, the AUM-Client connects to the AUM-Server and the AUM-Sync happens.

AUM-Sync is the process of transferring the latest additions, updates or deletion to the User and POP3 Accounts for the location. This ensures that PME-Mail, where AUM-Client is installed, has the latest User and POP3 Account information before downloading & distributing the mails.

#### **The AUM-Server & AUM-Client sync process involves the following**

- Adding a New User.
- Editing a User details.
- Deleting a User details.
- Moving User From One Location To Another.
- Adding a New POP3 Account.
- Editing a POP3 Account.

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